

## Tvheadend - Bug #6041

### Services 'Parent Disabled'

2021-05-04 19:48 - D B

<b>Status:</b>	New	<b>Start date:</b>	2021-05-04
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	DVB	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected Versions:</b>	
<b>Found in version:</b>	4.3-1967~geb59284b8		
<b>Description</b>			
Many services are not found, and those which show are largely assigned to 'Parent disabled' and unable to be mapped.			
Configuration of the TV Adapters match those in the 4.2 stable. Adjusting PID Max does not make any significant difference. Seems to be random.			
Network is enabled.			
Probably related - EPG OTA takes forever with large gaps			

### History

#### #1 - 2021-05-04 19:52 - Flole Systems

- Status changed from New to Invalid

Please state the exact version number of the release you are using. I will reopen this once the Information is provided.

In case you are not using an official build or haven't build it yourself from latest master please contact the maintainer for support.

#### #2 - 2021-05-12 18:06 - D B

Issue is with Master branch

Thanks

#### #3 - 2021-05-17 17:07 - D B

Issue is in direct build of master branch

#### #4 - 2021-07-18 14:50 - D B

Issue is still present.

Still not invalid

#### #5 - 2021-07-18 14:57 - Flole Systems

The issue report is invalid though. As I said:

I will reopen this once the Information is provided.

#### #6 - 2021-07-18 18:58 - D B

Issue is with the latest master build. Built myself: <https://github.com/tvheadend/tvheadend>

Built using instructions from: <https://github.com/tvheadend/tvheadend>

#### #7 - 2021-07-18 19:02 - Flole Systems

Flole Systems wrote:

Please state **the exact version number** of the release you are using.

"Latest master" is not a valid version number.

**#8 - 2021-07-18 19:12 - D B**

Tag is 4.3

**#9 - 2021-07-18 22:21 - saen acro**

D B wrote:

Tag is 4.3

What is written in about tab in TVH?

**#10 - 2021-07-19 00:50 - D B**

Build: 0.0.0~unknown (2021-07-18T22:47:49+0100) [Toggle details](#)

**#11 - 2021-07-19 13:21 - Ernie Bert**

Same problem here. TVH is 4.3-1967~geb59284b8.

Changing Maximum PIDs from 32 to 20 let me map some more channels, but lots of them stay "parent disabled".

Restarting TVH and rescanning (initial scan) many times also brought me a few more channels that where mapable.

My equipment: SAT>IP-Server (SATPI) on E2-Box with 8x FBC DVB-C-Tuner. When I activate DVB-C tuners on box for direct reception all transponders have good results for SNR (almost every t has 90%), AGC (every t has under 60%) and every t has BER 0. Direct TV reception als well as SAT>IP transmission to other SAT>IP-Client (other E2-Box) is without image- and sound disturbances. SAT>IP-Client on other E2-Box finds all channels.

**#12 - 2021-07-19 13:33 - saen acro**

D B wrote:

Build: 0.0.0~unknown (2021-07-18T22:47:49+0100) [Toggle details](#)

Tis is not a git clone version

Ernie Bert wrote:

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write new issue for your SAT>IP client problem.

Forum fortuneteler is on vacation.

So give more detailed details for setups you using.

**#13 - 2021-07-19 16:54 - D B**

I guess downloading rather than git clone somehow removes the version.

Git cloned today:

Build: 4.3-1967~geb59284b8 (2021-07-19T14:41:27+0100) [Toggle details](#)

**#14 - 2021-07-21 15:34 - Flole Systems**

What Hardware are you using? What configuration are you using? I can't reproduce this.

**#15 - 2021-07-21 16:16 - Flole Systems**

- Status changed from Invalid to New

- Found in version changed from linuxserver/tvheadend:latest (GIT MASTER CLONE) to 4.3-1967~geb59284b8

**#16 - 2021-07-21 18:53 - D B**

- File Screenshot from 2021-07-21 17-52-48.png added

What Hardware are you using? What configuration are you using? I can't reproduce this.

TBS6284 PCI-E DVB-T/T2 Quad Tuner TV Card (Card also has DVB-C, but is unused)

I've matched my 4.2 settings which work, screenshot attached of 4.3-1967~geb59284b8 DVB settings

**#17 - 2022-04-04 19:31 - Marc Postema**

I have added a tcpdump capture of this problem. See <https://tvheadend.org/issues/6075#note-14>

**Files**

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Screenshot from 2021-07-21 17-52-48.png	69.9 KB	2021-07-21	D B
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